

# HOPEFitness

*Making Fitness Accessible for ALL Abilities*

1 (877) 396-HOPE

www.HOPEFitness.org

## **CANCELLATION POLICY**

### **Individual (1 on 1) Training (Swim, Fitness, Yoga, Dance, etc.)**

If you need for any reason to cancel your Individual (1 on 1) Training Session (swim, fitness, yoga, dance, etc.) we ask that you contact your instructor directly via phone call or text message **AT LEAST 3 HOURS** in advance of your scheduled (1 on 1) session.

The HOPEFitness Sports Foundation understands that emergencies arise. Unfortunately, we must still compensate our instructors and pay for use of the pool lane in the case of swim lessons.

Therefore, if you cancel (or fail to cancel) your Individual (1 on 1) Training Session with **LESS THAN 3 HOURS NOTICE** you will be charged the full amount\* of your respective (1 on 1) training session.

As always there is never a charge if your Individual (1 on 1) Training Session is cancelled by the HOPEFitness Sports Foundation or your instructor for any reason.

\*The appropriate cancellation fee must be paid within thirty (30) days. If the appropriate cancellation fee is not paid within thirty (30) days the client may be subject to suspension of services until such time that the appropriate cancellation fee is paid in full.

Thank you.

Name of Client: \_\_\_\_\_

Client/Parent/Guardian Name: \_\_\_\_\_

Client/Parent/Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_